



GoTrade

iPhone & Android

Mobile App User Guide

V. 1.5.0

2016



*Android device with Intel CPU may not be able to download from Google Play Store. If user encountered such situation, please download from https://www.2goasp.com/GoTrade_Apk_Intel/GoTrade-Prod-Intel-v_1_5_0_0927.apk
If user could not download from the link above, please email cs-hk@2gotrade.com for technical support.

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Introduction

GoTrade is a professional and easy-to-use mobile trading application. By providing you with real-time market information and low latency trading, GoTrade helps you capture every trading opportunity.

Buttons



Select buttons on the bottom menu bar to navigate to corresponding page (current page shown in dark colour)

Buttons & Icons	Description
	View Disclaimer and Risk Disclosure
	Trade with the corresponding stock
	Add stock to Favourite page
	Closing Auction Session (CAS) icon - Stocks eligible for CAS will have this icon shown. It will turn green during CAS session.
	Volatility control mechanism (VCM) icon - Stocks eligible for VCM will have this icon shown. It will turn green during VCM period.

*For further information on CAS and VCM, please visit:

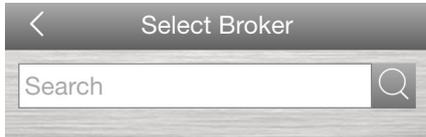
http://www.hkex.com.hk/eng/market/sec_tradinfra/vcm_cas/vcm_cas.htm

Quoting Plans

Plan	Description
Streaming	Streaming price feed for securities with intraday chat
Snapshot	Real time price feed with click number packages
Snapshot	Real time price feed in click-based
Delay Plan	At least 15 mins delay
3rd Party Quote	Obtain data from 3rd party provider, please contact broker for details

Login



#	Description
1	Select Broker: input broker name and select  to search 
2	After inputting "Login Name" & "Password", select "Login" to enter
3	Current application version
4	Broker customer service hotline number will appear here after selected broker

1. Quote

Indexes
 HSI: Hang Seng Index
 GEM: Growth Enterprise Market
 HKL: Large Cap Index

Stock Name, Market & Stock Number
 HKEX HK 00388

Nominal
 205.400
 +1.60 / +0.79%

Stock Information
 High: 207.600
 Low: 205.200
 Open: 206.000
 Close: 203.800
 T'over: 494.32M
 Vol: 2.4M

VCM Information
 VCM Eligible
 Ref. Price: 0.000
 Cool Off Start
 Cool Off End
 Upper Limit: 0.000
 Lower Limit: 0.000

Market Transaction Record
 15:58 300 205.400
 15:58 300 205.400
 15:57 1.8K 205.400
 15:57 1K 205.600

Quote History
 Click on security name to view their quoting
 HKEX HK 00388 205.400
 Bid:205.400 Ask:205.600

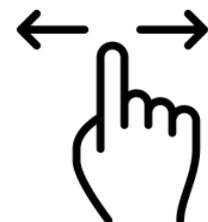
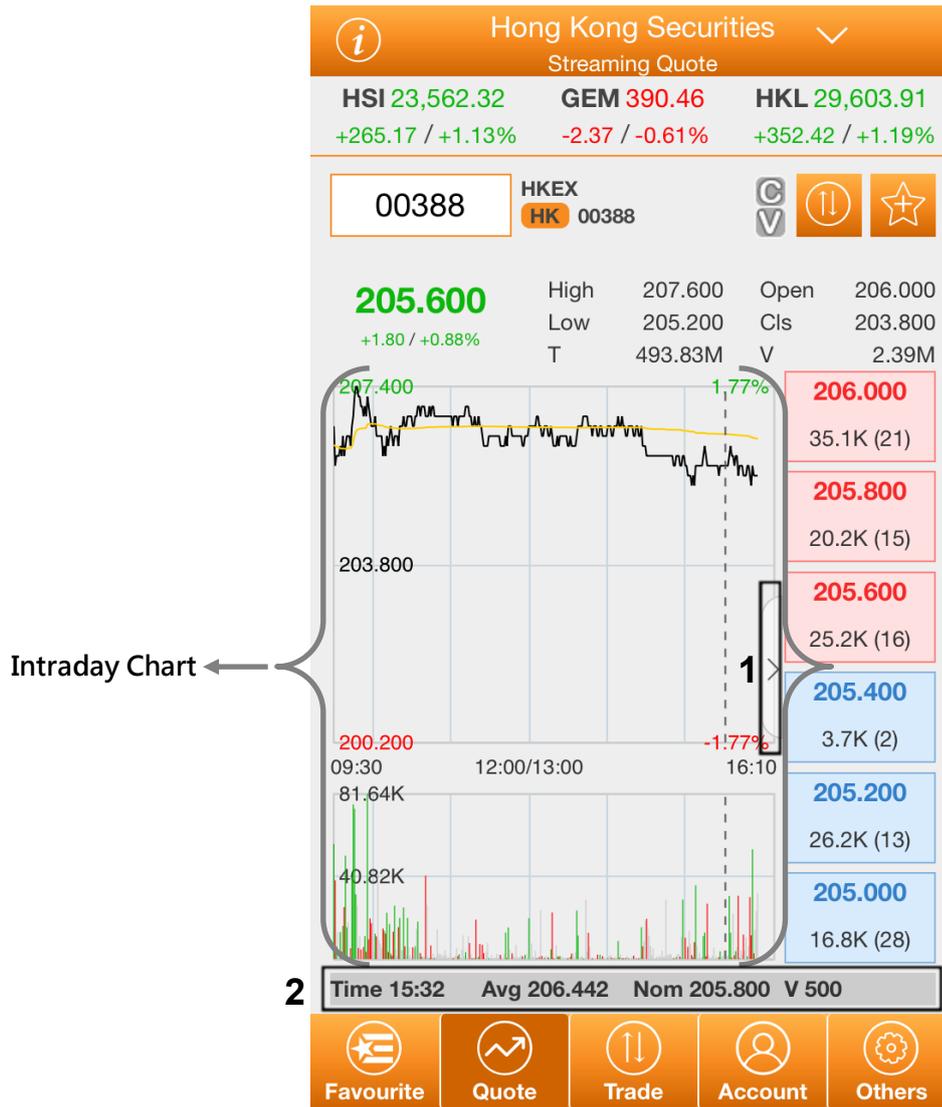
Navigation: Favourite, Quote, Trade, Account, Others

*Streaming plan user can swipe right to view the intraday chart

#	Description
1	Select market (if available, please contact your broker for further details)
2	Change layout to view Bid/Ask queue, Bid/Ask Broker queue, Quote History and full stock details stock information (Streaming or specific plans only)
3	Search Bar — Search by stock code
4	Bid/Ask queue — select ticket price to advance to “Trade” page

Note: For Snapshot plans please drag down the page to update nominal.

Quote – Intraday Chart (available for streaming plan only)



*User can swipe left to change between Quote pages

#	Description
1	Click to enlarge intraday chart and hide Bid/Ask queue
2	Information on current selected point on intraday chat

2. Trade

The screenshot displays the trading interface for Hong Kong. At the top, market indices are shown: GEM 407.21 (-0.10 / -0.02%), HKL 25,569.27 (+516.43 / +2.02%), and HSI 20,544.20 (+374.22 / +1.82%). The account selected is 600000400 Cash HKD[1]. The securities code is 00388.HK - HKEX. The order type is Limit, and the price is 183.00. The quantity is 500. The buying power is HKD\$827,504.89. The maximum trade quantity is [B]4,500 / [S]500. The current stock lot size is 100. The interface includes buttons for Buy and Sell, and a bottom navigation bar with Favourite, Quote, Trade, Profile, and Others.

Annotations in the image point to:

- 1**: Market selection (Hong Kong)
- 2**: Account selection (600000400 Cash HKD[1])
- 3**: Securities code (00388.HK - HKEX)
- 4**: Order type (Limit)
- 5**: Price (183.00) and price adjustment buttons (+0.10, -0.10)
- 6**: Quantity (500) and quantity adjustment buttons (+, -)
- 7**: Buy or Sell button

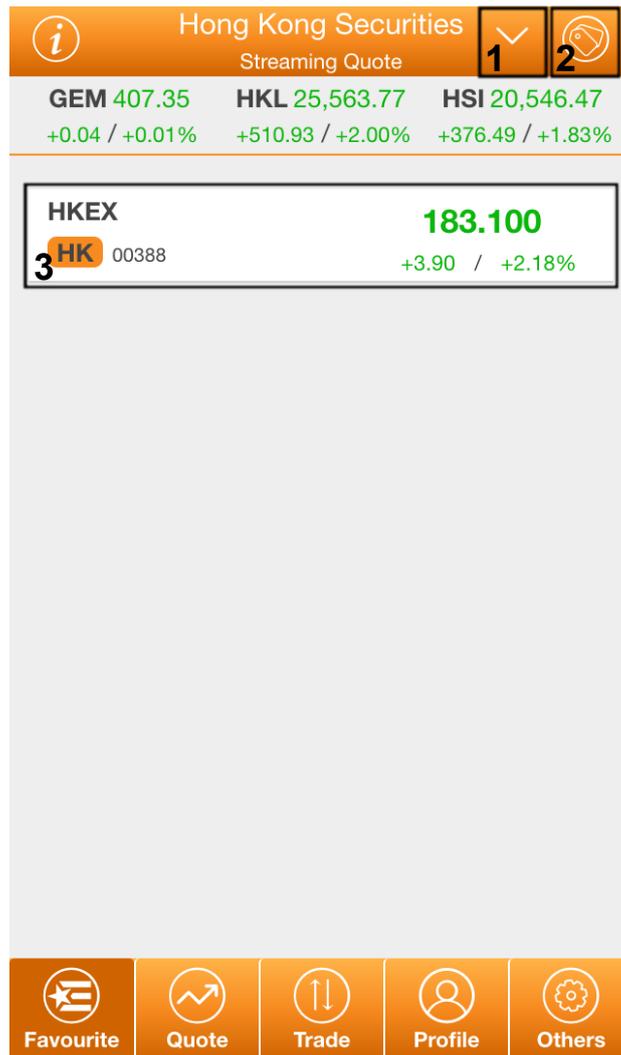
Confirmation windows 7a and 7b show the order details for Buy and Sell respectively, including account, instruction, securities, price, quantity, and order type.

#	Description
1	Select market (if available, please contact your broker for further details)
2	Select account, click  for Account Details
3	Input securities code
4	Select order type, click  for GTD date
5	Input Price, click  or  to adjust price, click  to select Nominal, BestBid or BestAsk price
6	Input Quantity, click  or  to adjust quantity (by lot size). Select  for maximum tradable
7	Buy or Sell stock, confirmation window will pop up (7a and 7b), click "Confirm" to submit trade

3. Profile

#	Description
1	Change between Orderbook and Account Summary
2	Select account
3	Apply filter to view orders in selected Market, Buy/Sell type, status (e.g.: Registered) and period (up to past 90 days)
4	Orderbook information, order will change from orange to grey when it is executed, no modification or cancellation will be accepted
5	Holding information

4. Favourite



#	Description
1	Change market (if available, please contact your broker for further details)
2	Change layout to view Bid/Ask queue, Bid/Ask Broker queue, Quote History and more details on stock information (Streaming or specific plans only)
3	<p>Favourited Stock</p>
4	<p>To unfavourite a stock, drag it to the left and click the star with a minus sign inside</p>

5. Others

Settings

Login

Login Name Sample

Quote Plan Streaming Quote

Account Name

Quote Plan

Change Login Password

Logout

Click to change password

Click to Logout

Client Support

AE Name Sample

Broker Sample

CE Sample

Trading Hotline Sample

CS Hotline Sample

Email Sample

Legal Terms & Conditions

Disclaimer >

Privacy >

Risk Disclosure >

About this App

Language Settings >

Click to change Language

Technical Support cs-hk@2GoTrade.com

Disclaimer & Risk Disclosure >

General Risk of Trading Derivative Products >

Hong Kong Securities Information provided by 2GoTrade Limited

Favourite Quote Trade Profile Others

7. FAQ

Q: When will the system provide real-time stock quotes?

A: During Hong Kong market opening hours, from 9am to 4pm (GMT+8). For non-trading hours, users can still login to the system and check for closing prices. (Available for Streaming and Snapshot plan users only)

Q: How often should I log out?

A: For security reasons, when you are not using GoTrade, you should use the 'Logout' function. For your protection, GoTrade will log itself out minutes after being left idle.

Q: What should I do if I forgot my password?

A: Please contact your broker firm to reset password.

Q: Why does it say my network is unstable?

A: If user switched network (e.g.: WIFI to 3G), internet signal may not be stable.

Q: Where do I get help and submit my input and ideas?

A: Please call our customer service hotline +852 2232 0300 or email to cs-hk@2gotrade.com